Take the right action when seconds matter.

With unique AI and machine learning capabilities, PagerDuty’s digital operations platform is the best way for teams to manage mission-critical work—and keep digital services always on. We handle the low-level, repetitive tasks for you, while organizing and directing the most urgent, important work to the right people for the job.

Why PagerDuty?

**You can avoid downtime.**

PagerDuty streamlines the entire incident response lifecycle. We organize and direct mission-critical work to the right people for the job and provide both event-driven and human-triggered automated remediation.

**You get immediate value.**

Unlike legacy software stacks, PagerDuty can be configured and implemented in days, not months. Analyst firm IDC reported that PagerDuty customers see an average annual benefit of $3.48M per organization, with a three-year ROI of 795%.*

**It works with your tool set.**

With over 600 integrations, PagerDuty can easily fit into and augment any team’s ecosystem—no matter what environment or cloud.

**It makes room for innovation.**

PagerDuty uses unique machine learning capabilities to automate repetitive, menial work and reduce toil. Now your team can go from alert to action, fast—and focus more time on creating new and better digital experiences.

*According to IDC’s PagerDuty Business Value Snapshot

Trusted by over 18,000 companies, including:

- [CTC](#)
- [DoorDash](#)
- [Okta](#)
- [PVC Energy](#)
- [Peloton](#)
- [Wiley](#)
600+ Integrations

CI/CD  Monitoring & Observability  IT Ops  Cloud  ITSM  Customer Service  Comms

GitHub  DATADOG  servicenow  Google  servicenow  salesforce  zoom
GitLab  dynatrace  Moogsoft  amazon  > bmc  freshdesk  T](
Jenkins  New Relic  bipanda  Microsoft  ATLASSIAN  zendesk  slack

Products

On-Call Management
Flexible schedules, escalations, and alerting ensure the exact right people are notified every time. Use DevOps best practices to enforce accountability and quality as you onboard new services at scale.

Incident Response
Take the right actions in real time, every time an incident occurs. Resolve critical issues faster and prevent future occurrences with streamlined, end-to-end incident response. Keep stakeholders informed, manage higher incident volumes, and continuously improve response processes.

Runbook Automation
Reduce toil and focus on the work that matters. Enable the right people in your organization to have self-service access to IT operations tasks. Resolve requests and incidents in real time. Reduce escalations and interruptions to your developers and subject matter experts.

Event Intelligence
Get powerful context and noise reduction at scale. Ingest and normalize events from any source, and extract signal from the noise with intelligent alert grouping, enrichment and triage support, change intelligence, dynamic routing, and much more.

Customer Service Operations
Empower your customer service teams to proactively solve customer issues, faster. Break down the walls between customer service and development, protect SLAs, and accelerate customer response.

“Our business counts on PagerDuty when every second matters.”

Eric Yuan, CEO
Zoom Video Communications

Mobilize the right responders with web and mobile On-Call Schedules.

Find up- and downstream dependencies during an incident response with Service Graph.

Connect responders and event triggers to safe, delegated automation.

Learn more at www.pagerduty.com