

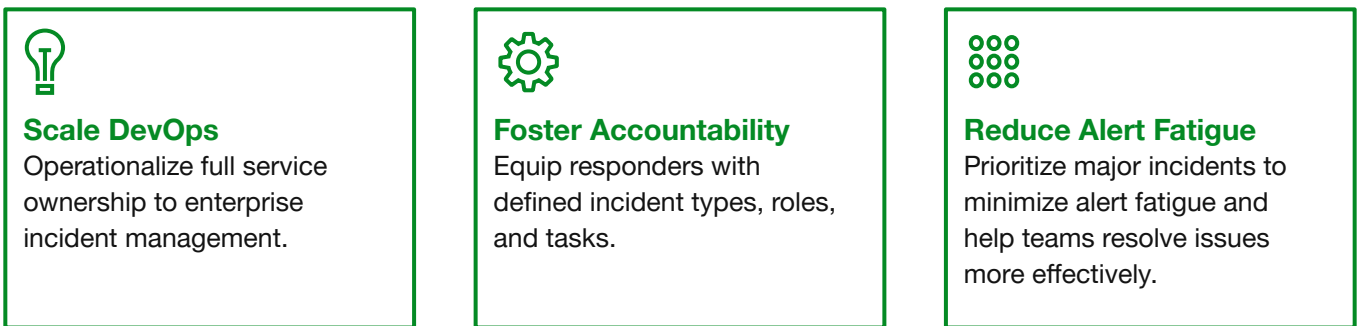
Scaled Service Ownership

Operate efficiently by fostering cross-team collaboration and scaling DevOps and best practices.

Why adopt service ownership?

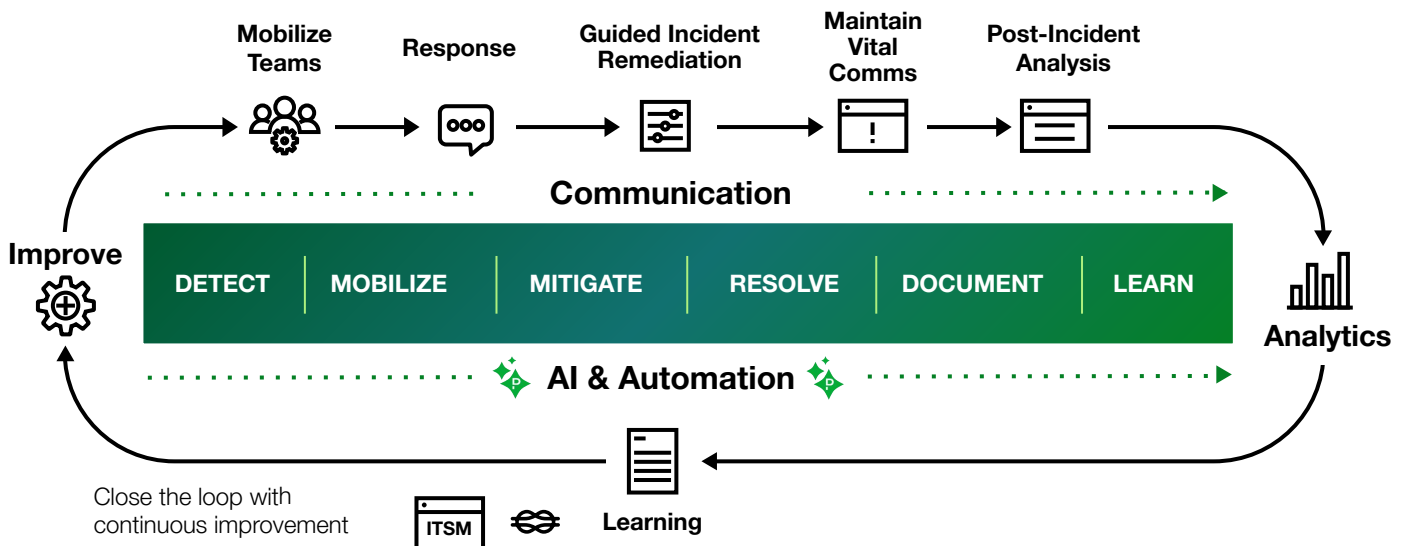
Technical debt, inconsistent processes, and tool proliferation hinder operational efficiency. Companies must constantly innovate and deliver exceptional products and services.

The modern enterprise needs a solution that can:

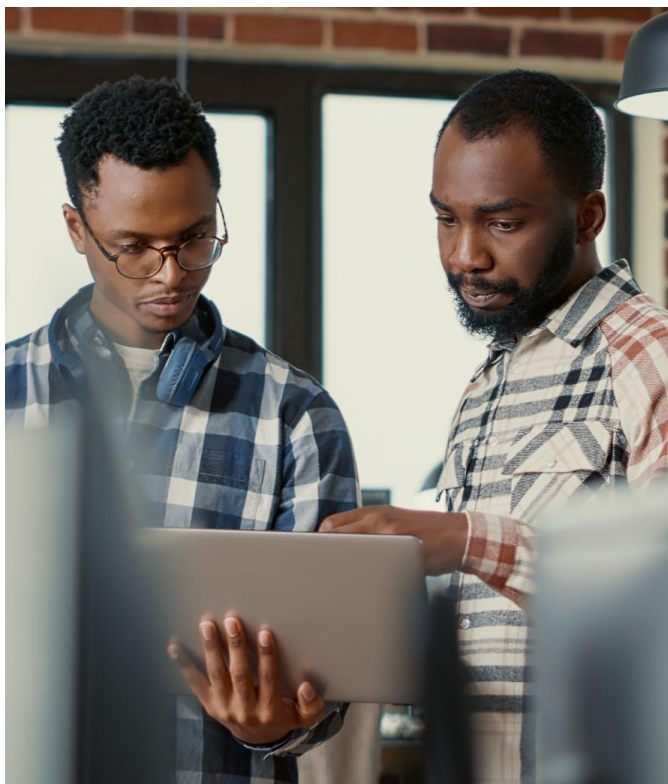


Standardize service ownership at scale with PagerDuty

Organizations using the PagerDuty Operations Cloud for scaled service ownership can leverage various operating models (centralized to decentralized) and orchestrate response across teams throughout the incident lifecycle.



Learn how using PagerDuty for Scaled Service Ownership helps teams own the entire incident lifecycle.



Elevate DevOps and IT

Take a modern approach to managing incidents. Enhance team consistency and efficiency with guided remediation and automated workflows. Empower developers to operationalize full-service ownership, apply operations as code, and establish governance models. Keep improving with full incident lifecycle visibility, streamlined alerts, automated triage and resolution, and insights from past events.

Cultivate accountability and improvement

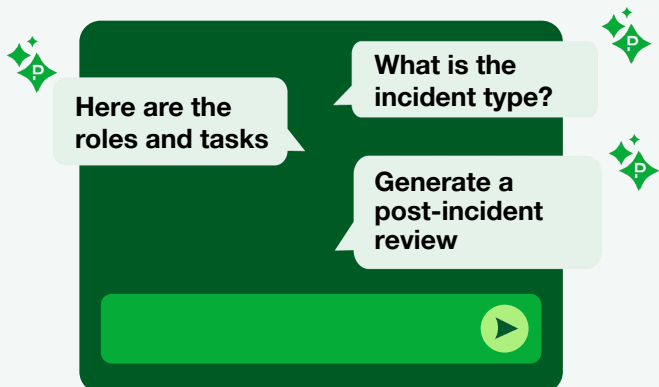
Define clear incident types, roles, and responsibilities to boost accountability and teamwork. Automate incident analysis to gain insights, fostering a blameless culture for ongoing improvement and alignment across teams.

Focus on what truly matters

Reduce alert fatigue by filtering out unnecessary noise, so responders only get alerts for critical events that need their attention. Automatically resolve known issues and keep stakeholders informed with essential updates, all while preserving team capacity.

Transform productivity and efficiency

Stay up-to-date, keep teams aligned, and gather learnings with the powerful GenAI capabilities in PagerDuty Advance.



If people don't need to spend time debugging and we're able to avoid downtime, they could focus on more important work. People will feel more satisfied developing new products instead of putting out fires."

Aman Khare
DevOps Engineer



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Learn more at pagerduty.com