

LLMOps

The PagerDuty Operations Cloud drives AI innovation by managing highly efficient LLMs designed for maximum reliability and safety.

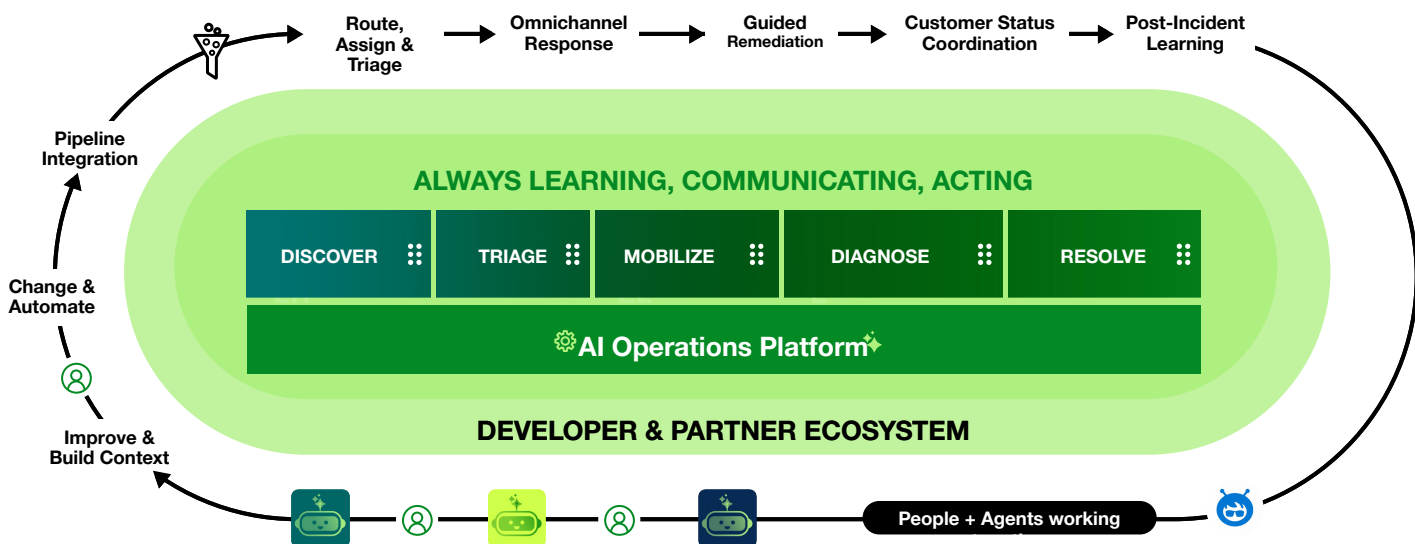
Accelerate AI innovation with efficient LLMs and robust safeguards

LLMOps focuses on making LLM deployment and management more efficient, reliable, and cost-effective while maintaining high quality standards and safety measures. As genAI continues to evolve, companies are encountering new challenges with LLMOps around security, monitoring, and specialized oversight of non-deterministic inputs. A modernized LLMOps solution should be able to:

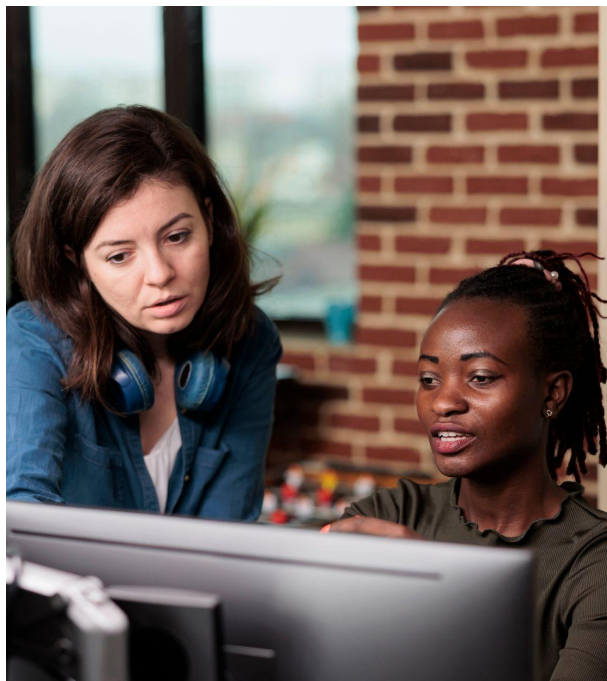


Automate the management of LLMs with PagerDuty

Leverage the PagerDuty Operations Cloud along with the breadth of the platform ecosystem to reinforce LLMOps best practices including performance monitoring, error analysis, retraining, and security. With event-driven automation, robust workflows, and guided remediation organizations can confidently scale their AI investments while preserving customer trust.



Use one platform to manage your LLM performance, security and quality.



Detect model drift

Streamline model monitoring workflows with PagerDuty Operations Cloud's plug-in ecosystem. Through integrations with leading AI partners like Arize, teams can minimize model hallucination through automation and coordinate collaboration between developer teams on a shared platform to ensure a smooth and effective response.

Real-time jailbreak monitoring and alerting

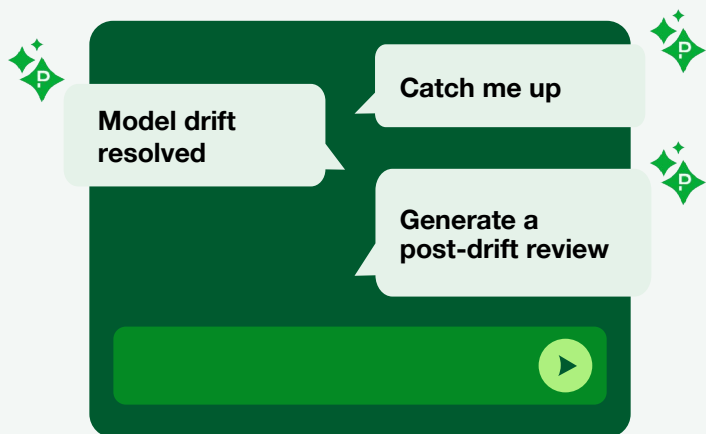
Streamline critical operations with PagerDuty's powerful automated triage capabilities, ensuring attacks are caught while reducing alert noise. Use guided remediation to mitigate risk and ensure all essential steps are followed.

Continuously deliver value to customers

Identify improvement opportunities across tools and teams with post-model incident reviews. Convert insights into intelligent automations, turning challenges into opportunities for continuous improvement and building stronger models.

Enable real-time monitoring of LLMs

Leverage PagerDuty's ecosystem with integrations across observability, AIOps, and monitoring tools to ensure that any issues in model performance or security are quickly resolved.



“

Our partnership with PagerDuty preserves customer trust through streamlined monitoring workflows that keep teams informed of LLM Evaluation, security, and quality issues.”

Jason Lopatecki
CEO

 arize

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